

Core Systems: The Foundation of Your Customer's Experience

Fiserv Offers Exclusive Insight on the Value of Client Collaboration

Life is faster and more interconnected than ever before, and many bank customers now expect 24/7 access to robust financial services. Banks are striving to meet their customers' individual needs across multiple channels. Selecting a partner with a breadth of products, industry insight and scale to invest in breakthrough technologies helps ensure that banks can thrive in an increasingly complex and competitive market.

We often tell our clients that not all cores are created equal – and each bank's needs vary based on their community, size and location. In line with this belief, Fiserv provides a range of core platforms that are specifically designed to meet the needs of all banks, regardless of size. Fiserv works with the bank to select a solution that matches their market and technology requirements.

Fiserv offers the industry's broadest, deepest and most innovative range of products and services. Because of that, we are able to deliver solutions that help our clients meet their goals and provide valuable insights on creating and nurturing customer relationships.

Our systems are designed to enhance the delivery of services that are popular with customers – the same services that drive your profitability, growth and success. Our core account processing platforms integrate with our innovative portfolio of solutions in digital channels, payments, mobile banking and bill pay, among others. As a result, our solutions help banks run efficiently and enhance customer satisfaction every day.

The voice of banks is reflected in the ongoing innovation and updates to our solutions. Fiserv has dedicated User Groups and Product Councils for each major core platform, and users are actively encouraged to share their experiences and needs for their systems. Direct collaboration helps us build stronger relationships with clients, while ensuring we are delivering the solutions they need to be successful.

Fiserv provides banks with core solutions that offer robust functionality and user-friendly interfaces. We believe this is critical for the success of banks, because staff are more likely to embrace software that is easy and intuitive to operate.

Fiserv aims to be a unique and trusted business partner with expertise on the industries we serve, and the latest in innovation for the speed of life today.

The Fiserv logo is displayed in a white box with a black border. The word "fiserv." is written in a bold, lowercase, orange sans-serif font.

Fiserv, Inc. (NASDAQ: FISV) is a leading global technology provider serving the financial services industry. Fiserv is focused on providing account processing and the full suite of Fiserv solutions to thousands of financial institutions to enable their growth and success in the industry. Fiserv is committed to delivering a superior client experience to these thousands of financial institutions.